

Mineral Scaling Customer Questionnaire

Please answer the following questions in order to come to the right installation.

1. Company Name _____
2. Kind of Business _____
3. Contact person _____
4. Phone _____ Fax _____ Email _____
5. Pipe diameter _____" (OD)
6. Pipe Material _____
7. Kind of liquid _____
8. One pass or multi pass system? (Multi pass: Where water is circulated.)
9. Open or closed system? (Open system: Evaporative cooling tower, swimming pool. Closed system: Central heating)
10. Temperature liquid _____° F
11. TDS (PPM) _____
12. Kind of scale _____(Carbonate, Sulfate, etc...)
13. Scale deposits are rock hard or soft
14. Max. Ambient temperature _____° C
15. Min. ambient temperature _____° C
16. To be installed Inside or Outside
17. Equipment to be protected _____
18. Present treatment None Softener Chemicals
19. How often shutdown for cleaning _____
20. Hazardous area Yes or No
21. Give a simple diagram of the water system with direction of flow and the problem areas. (Use a separate sheet of paper)

Please submit the completed questionnaire by fax to (905) 342-2485 or by email to info@adprocesssupply.com